

## PROTECTION OF PERSONAL DATA

Dear customer,

As you may know, the new European regulation on the protection of personal data was enacted in May 2018. This regulation which strengthens the data protection of the European Union citizens enables people to be informed about the use of their personal data and to control them while giving their agreement or not as regards the use of their data.

Aware of our responsibility and for the sake of transparency, our hotel named Tropic Appart Hotel\*\*\* has taken all the measures to guarantee the use of your data which is respectful of your private life. We have also implemented all the means which allow to ensure the confidentiality of your personal data and access to your data is strictly limited.

We commit ourselves to not sell, rent, yield or give access to third parties your data without your prior consent, unless we have to because of a legitimate reason (legal obligation, fight against fraud or abuse, exercise of the rights of defense etc.)

We use your data only if it is necessary: to contact you, to ensure the processing of your request, to ensure the implementation of our services, the verification of the validity of the information necessary for payment, to send you our news, our special offers... If ever you wish not to receive our information or intervene anyway whatsoever on your personal data, you are entitled to the following rights:

- The right to ask for access to your data
- The right to rectify or to update your data
- The right to suppress your data or to restrict their processing, within legal limits
- The right to oppose to the processing of your data and direct marketing
- The right to the portability of your data

In order to exercise these rights, you only have to inform us at the following address: Tropic Appart Hotel, 102 Bourbon Avenue – L'Ermitage, 97434 Saint –Gilles-les-Bains or by email: [contact@tropicapparthotel.com](mailto:contact@tropicapparthotel.com)

We will respond to your request as soon as possible and we will do the necessary in order to be respectful of the trust you place in us.